

Challenging Questions – Teaching Notes

Here are some points for you to consider after watching the video on challenging questions.

1. Why do recruiters ask challenging questions?
 - to understand your thought process by
 - ✓ looking at how you think logically and explain your stance coherently
 - ✓ looking at how you handle stress or demanding tasks
 - ✓ looking at how you process information or solve problems

2. How do I answer all the above calmly?
 - Use the STAR (Situation, Task, Action, Result) approach
 - i. Situation – What was the problem?
 - ii. Task – What did you have to do?
 - iii. Action – What did you do to solve the problem?
 - iv. Result – How did it end?